



The End of Manual Reports: Reinventing Executive Reporting with AI for a Wellness Clinic

CLIENT SNAPSHOT

Business: Remède Wellness Medicine
Industry: Healthcare & Holistic Medicine
Location: Western Australia, AU
Business Size: Small



What they do:

A state-of-the-art multidisciplinary wellness clinic delivering personalised, integrated care across medical, natural, psychological, and physical therapies to achieve high-quality, holistic health outcomes.

As **Remède** expanded its Executive Health Reporting offering, operational complexity increased and placed pressure on both delivery speed and quality.

Key Challenges:

- **Inconsistent Reporting Standards**
Variability in structure and presentation across reports
- **Complex Data, Unclear Insights**
Difficulty translating clinical data into clear, client-friendly outputs
- **Manual Workflows Slowing Delivery**
Multiple platforms and manual handovers created inefficiencies
- **Scaling Without Losing Quality**
Maintaining high-touch experiences became harder at scale

Despite already using AI tools like Heidi AI and Lyrebird, the workflow remained fragmented, time-intensive, and difficult to standardise.

SMEC AI ENGAGEMENT MODEL

Standardised Premium Reporting Framework



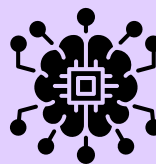
Created a consistent report structure and format, ensuring every output meets a high professional standard. Improved readability, reduced rework, and enabled faster delivery.

Hands-On Support with Continuous Refinement



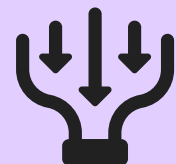
Delivered close technical support with iterative improvements based on real usage, ensuring the solution remained practical, aligned to workflows, and continuously optimised.

Custom AI-Powered PDF Conversion Solution



Built a tailored AI-driven PDF converter to streamline report generation, eliminating manual formatting, reducing errors, and enabling scalable, repeatable outputs.

Rapid Identification of Workflow Bottlenecks



Identified key inefficiencies across the reporting process, enabling targeted improvements that simplified handovers, and increased operational efficiency.



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CLIENT EXPERIENCE

Remède highlighted the responsiveness, expertise, and tailored support of **SMEC AI** as key to success.

“SMEC AI quickly identified the challenges... and provided efficient solutions within short timeframes.

The system now generates reports much more efficiently, making the process seamless and reliable.

What stood out most was the responsiveness, expertise, and personalised support... delivering tailored solutions that seamlessly integrated into our workflow.”

— **Rhyanna Van Leeuwarden,**
Group Chair

SMEC AI streamlined **Remède's** reporting workflow by integrating automation directly into their existing systems.

This included automated report generation with consistent structure, branded professional outputs via PDF conversion, seamless integration with existing tools (Heidi AI, Lyrebird), and reduced manual handling with improved reliability .

“The system has made our reporting process quicker, more reliable, and easier to manage.”

— **Remède Wellness**

RESULTS & IMPACT



Faster, Consistent Reporting

Improved turnaround times with greater consistency.



Reduced Admin Workload

More reliable, scalable workflows reduced manual effort.



Scalable Growth Enabled

Supported launch of the Executive Clarity Program.



SCAN TO ACCESS FREE AI SUPPORT

This automation is ideal for service-based businesses and clinics producing recurring client reports, who need to scale output while maintaining consistency, accuracy, and a premium standard of delivery.